# http://talkingpointsmemo.com/images/google-android-mascot.jpgAndroid Mobile Devices

## Phone Encryption

* Go to Settings → Personal → Security → Encryption → Encrypt phone/data encryption
* If the option to encrypt is grayed out, your phone is not charged enough or not plugged in.
* If you interrupt the encryption process, you **WILL** lose all the data on your phone.
* Note: not all Android phones offer encryption. Encryption is on by default in Android 6.0 and higher

## Factory Reset (Erasing Device)

* Menu → Settings → Privacy → Factory data reset
* Read the instructions provided on the screen. There is an option to erase the SD card as well.
* Click the “Reset phone” button

# iOS/Apple Mobile Devices

## Phone Encryption

* If you have a PIN lock on your phone, some data is automatically encrypted for you.
  + Contacts, email messages, attachments
* Encryption is based on passcode so make sure to use a good one!
  + Disable simple passcode to allow the use of longer, alphanumeric passcodes

## Factory Reset (Erasing Device)

* Tap Settings → General → Reset → Erase All Content and Settings
* Enter iPhone Passcode
* Make sure you have your device plugged in and are not going to use it as this may take several hours. Note: you will not be able to use your phone during this process.
* If you do this by accident, you can still restore your phone from a previous backup if you have one saved on your computer.